

Revised Funding Commitment Decision Letter

Funding Year 2016

Post Commitment Wave: 52

Original Commitment Amount	\$566,685.40
Revised Commitment Amount	\$566,685.40

[illegible]



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The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. **File the FCC Form 486**, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form, for any FRNs included in this RFCDL, if you have not already done so. Please review the CIPA requirements and file the form(s).
 - o **If USAC approved funding on an FRN in your original FCDL**, the deadline to submit the FCC Form 486 is 120 days from the date of the original FCDL or from the service start date (whichever is later).
 - o **If a new FRN was created for this RFCDL or funding was not approved on an FRN in your original FCDL but is approved in this RFCDL**, the deadline to submit the FCC Form 486 is 120 days from the date of this RFCDL or from the service start date (whichever is later).
2. **Invoice USAC**, if you or your service provider have not already done so. Work with your service provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC after paying your bills in full.
 - **If you (the applicant) are invoicing USAC:** You must pay your service provider(s) the full cost for the services you receive and file the [FCC Form 472](#), the Billed Entity Applicant Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.
 - **If your service provider(s) is invoicing USAC:** The service provider(s) must provide services, bill the applicant for the non-discounted share, and file the [FCC Form 474](#), the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs. Every funding year, service providers must file an [FCC Form 473](#), the Service Provider Annual Certification Form, to be able to submit invoices and to receive disbursements.
 - **To receive an invoice deadline extension, the applicant or service provider** must request an extension on or before the last date to invoice. **If you anticipate, for any reason, that invoices**



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cannot be filed on time, USAC will grant a one-time, 120-day invoice deadline extension if timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter **within 60 calendar days** of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- **To submit your appeal to USAC**, visit the Appeals section in the [E-rate Productivity Center \(EPC\)](#) and provide the required information. USAC will reply to your appeal submissions to confirm receipt. Visit USAC's [website](#) for additional information on submitting an appeal to USAC, including step-by-step instructions.
- **To request a waiver of the FCC's rules or appeal USAC's appeal decision**, please submit it to the FCC in proceeding number CC Docket No. 02-6 using the [Electronic Comment Filing System](#) (ECFS). Include your contact information, a statement that your filing is a waiver request, identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.



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Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.



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Revised Funding Commitment Decision Overview

Funding Year 2016

Funding Request Number (FRN)	Service Provider Name	Request Type	Revised Committed	Review Status
1699111287	IT Management Corporation	Appeals	\$5,364.29	Denied
1699111271	IT Management Corporation	Appeals	\$5,429.82	Denied
1699111260	IT Management Corporation	Appeals	\$6,153.80	Denied
1699111245	IT Management Corporation	Appeals	\$7,601.74	Denied
1699111234	IT Management Corporation	Appeals	\$2,895.91	Denied
1699111216	IT Management Corporation	Appeals	\$6,877.77	Denied
1699111192	IT Management Corporation	Appeals	\$5,791.80	Denied
1699111180	IT Management Corporation	Appeals	\$1,809.94	Denied
1699111164	IT Management Corporation	Appeals	\$9,049.69	Denied
1699111149	IT Management Corporation	Appeals	\$10,859.64	Denied
1699111132	IT Management Corporation	Appeals	\$2,171.93	Denied
1699111111	IT Management Corporation	Appeals	\$8,687.71	Denied



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Funding Request Number (FRN)	Service Provider Name	Request Type	Revised Committed	Review Status
1699111079	IT Management Corporation	Appeals	\$34,934.53	Denied
1699111017	IT Management Corporation	Appeals	\$15,406.98	Denied
1699111006	IT Management Corporation	Appeals	\$19,138.75	Denied
1699110993	IT Management Corporation	Appeals	\$22,598.57	Denied
1699110936	IT Management Corporation	Appeals	\$6,160.94	Denied
1699110920	IT Management Corporation	Appeals	\$33,403.38	Denied
1699110898	IT Management Corporation	Appeals	\$21,801.18	Denied
1699110882	IT Management Corporation	Appeals	\$27,680.99	Denied
1699110871	IT Management Corporation	Appeals	\$154,575.95	Denied
1699110854	IT Management Corporation	Appeals	\$24,636.90	Denied
1699110836	IT Management Corporation	Appeals	\$40,861.40	Denied
1699110819	IT Management Corporation	Appeals	\$71,925.22	Denied
1699110784	IT Management Corporation	Appeals	\$20,866.57	Denied



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111287	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$10,728.58
Total Pre-Discount Charges		\$10,728.58	
Discount Rate		50.00%	
Revised Committed Amount		\$5,364.29	

Dates		Service Provider and Contract Information	
Service Start Date	7/1/2016	Service Provider	IT Management Corporation
Contract Expiration Date	9/30/2018	SPIN (498ID)	143033893
Contract Award Date	5/13/2016	Contract Number	
Service Delivery Deadline	9/30/2017	Account Number	
Expiration Date (All Extensions)		Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111271	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$10,859.63
Total Pre-Discount Charges		\$10,859.63	
Discount Rate		50.00%	
Revised Committed Amount		\$5,429.82	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111260	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$12,307.59
Total Pre-Discount Charges		\$12,307.59	
Discount Rate		50.00%	
Revised Committed Amount		\$6,153.80	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111245	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$15,203.48
Total Pre-Discount Charges		\$15,203.48	
Discount Rate		50.00%	
Revised Committed Amount		\$7,601.74	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111234	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$5,791.81
Total Pre-Discount Charges		\$5,791.81	
Discount Rate		50.00%	
Revised Committed Amount		\$2,895.91	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111216	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$13,755.54
Total Pre-Discount Charges		\$13,755.54	
Discount Rate		50.00%	
Revised Committed Amount		\$6,877.77	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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FRN: 1699111192	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$11,583.60
Total Pre-Discount Charges		\$11,583.60	
Discount Rate		50.00%	
Revised Committed Amount		\$5,791.80	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111180	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$3,619.87
Total Pre-Discount Charges		\$3,619.87	
Discount Rate		50.00%	
Revised Committed Amount		\$1,809.94	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111164	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$18,099.38
Total Pre-Discount Charges		\$18,099.38	
Discount Rate		50.00%	
Revised Committed Amount		\$9,049.69	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111149	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$21,719.27
Total Pre-Discount Charges		\$21,719.27	
Discount Rate		50.00%	
Revised Committed Amount		\$10,859.64	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111132	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$4,343.86
Total Pre-Discount Charges		\$4,343.86	
Discount Rate		50.00%	
Revised Committed Amount		\$2,171.93	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

BEN: 144196

Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111111	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$17,375.41
Total Pre-Discount Charges		\$17,375.41	
Discount Rate		50.00%	
Revised Committed Amount		\$8,687.71	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

BEN: 144196

Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111079	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$69,869.06
Total Pre-Discount Charges		\$69,869.06	
Discount Rate		50.00%	
Revised Committed Amount		\$34,934.53	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

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Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111017	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$30,813.96
Total Pre-Discount Charges		\$30,813.96	
Discount Rate		50.00%	
Revised Committed Amount		\$15,406.98	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

BEN: 144196

Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699111006	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$38,277.50
Total Pre-Discount Charges		\$38,277.50	
Discount Rate		50.00%	
Revised Committed Amount		\$19,138.75	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

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Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110993	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$45,197.13
Total Pre-Discount Charges		\$45,197.13	
Discount Rate		50.00%	
Revised Committed Amount		\$22,598.57	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

BEN: 144196

Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110936	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$12,321.87
Total Pre-Discount Charges		\$12,321.87	
Discount Rate		50.00%	
Revised Committed Amount		\$6,160.94	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

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Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110920	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$66,806.76
Total Pre-Discount Charges		\$66,806.76	
Discount Rate		50.00%	
Revised Committed Amount		\$33,403.38	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

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Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110898	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$43,602.36
Total Pre-Discount Charges		\$43,602.36	
Discount Rate		50.00%	
Revised Committed Amount		\$21,801.18	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

BEN: 144196

Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110882	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$55,361.97
Total Pre-Discount Charges		\$55,361.97	
Discount Rate		50.00%	
Revised Committed Amount		\$27,680.99	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

BEN: 144196

Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110871	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$309,151.89
Total Pre-Discount Charges		\$309,151.89	
Discount Rate		50.00%	
Revised Committed Amount		\$154,575.95	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

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Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110854	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$49,273.80
Total Pre-Discount Charges		\$49,273.80	
Discount Rate		50.00%	
Revised Committed Amount		\$24,636.90	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



BEN Name: CASTRO VALLEY UNIF SCH DIST

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Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110836	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$81,722.79
Total Pre-Discount Charges		\$81,722.79	
Discount Rate		50.00%	
Revised Committed Amount		\$40,861.40	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110819	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$143,850.43
Total Pre-Discount Charges		\$143,850.43	
Discount Rate		50.00%	
Revised Committed Amount		\$71,925.22	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.



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BEN: 144196

Post Commitment Wave: 52

Post Commitment Request Number: 92282	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699110784	Service Type: Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161048653			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$41,733.13
Total Pre-Discount Charges		\$41,733.13	
Discount Rate		50.00%	
Revised Committed Amount		\$20,866.57	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	9/30/2018
Contract Award Date	5/13/2016
Service Delivery Deadline	9/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	IT Management Corporation
SPIN (498ID)	143033893
Contract Number	
Account Number	
Establishing FCC Form 470	160030367

Consultant Information	
Consultant Name	Cindy Fields
Consultant's Employer	CSM Consulting Inc.
CRN	16043564

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

USAC denied your Service Delivery Extension request in Form 500 #68153 because current deadline guidelines and procedures do not allow approval for the reason you submitted. USAC denied your Service Delivery Extension request in Form 500 #88819 because the request was received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. In your appeal, you did not show that USAC's determinations were incorrect. Consequently, your appeal is denied. FCC Rules related to the payment of support for discounted services establish deadlines for service providers to deliver services/products to the applicant. The FCC provides an extension of this deadline under certain conditions. Those conditions are documented in the USAC website at: <http://www.usac.org/sl/applicants/before-youre-done/delivery-extension.aspx>.

Exhibit 3

 [SAVE DRAFT](#)

CastroValleyUSD500FY2016-C2-CED-SDE - #68153

FCC Form 500*Issue*

USAC's Client Operations team is currently reviewing your Implementation (Service Delivery) Extension request, and we have identified an issue that we need you to help us resolve.

What is the issue?

In your request for an implementation (service delivery) extension on the FCC Form 500, you indicated "The service provider was unable to complete delivery and installation for reasons beyond the service provider's control." This is an issue because additional information regarding the circumstances that were beyond the service provider's control is required.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to Client Operations' questions:

#	Question	Response
1	Please describe in detail the circumstances that were beyond the service provider's control.	Castro Valley USD is requesting an extension on the service delivery, due to the large scope of work, funding delays, and other scheduling conflicts within the District and Service Provider, the work was not completed prior to September 30, 2017. Therefore the applicant requests an extension because the service provider was unable to complete delivery and installation for these reasons beyond the service provider control.
2	If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button.	n/a

[GO BACK](#)

Exhibit 5

Kim Friends - TN State E-Rate Coordinator

From: Dave Belgard <Dave.Belgard@usac.org>
Sent: Monday, February 26, 2018 9:13 AM
To: Kim Friends - TN State E-Rate Coordinator; Carolyn McCornac
Cc: 'Cathy Benham'; mharken@csmcentral.com; dbickenbach@csmcentral.com; sharken@csmcentral.com
Subject: RE: Form 500(s) for Service Delivery Deadline Extension requests

Kim,

I just heard back from the team involved with the Form 500. Here are the findings and recommendations:

Following are the statuses regarding the Pending Forms 500. For those that are held up by an related appeal (Forms 500: #70756, 63921), we've asked for the appeals to be expedited so we can then expedite the Forms 500 as well.

Form 500 #70394 is held due to Recipient of Service issues which we are working to resolve – hopefully by the next post commitment wave.

Form 500 #71349 is held due to an associated issue with disbursements and is currently undergoing re-review. We hope to have it resolved and in the next post commitment wave.

For any Forms 500 that were incorrectly denied, we advise that you initiate an appeal rather than a resubmission. An appeal would consider the original filing date in regards to whether the request was timely filed. It is difficult to identify late requests due to guidance to resubmit vs a regular late request. If you do choose to open an appeal – please let me know the appeal number so I can try to have its review expedited.

Please let me know if there is any further information or assistance I can provide.

Status	Funding Year	Form 500 #	Previous Form 500 #	BEN	Applicant Name	Date responded to outreach on ORIGINAL Form 500	Date NEW 500 Certified	Comments	Ap
Pending	2016	70756	N/A	144072	Fresno Unified School District	12/5/2017		Still under review as of 2.20.18	
Pending	2016	70394	N/A	143778	Santa Ana Unified School District	12/6/2017		Still under review as of 2.20.18	

Pending	2016	71349		144354	Linden Unified School District	12/7/2017		Still under review as of 2.20.18
Pending	2016	63921		144407	PATTERSON JT UNIF SCHOOL DIST	NO OUTREACH		Still under review as of 2.20.18 - <u>NO OUTREACH PERFORMED AS OF 2.20.18</u> - THIS FORM 500 HAS BEEN PENDING ALMOST 8 MONTHS

Dave Belgard

(202) 414-2702 (ph)

Dave.Belgard@usac.org | www.usac.org

From: Kim Friends - TN State E-Rate Coordinator [mailto:kfriends@tennsec.com]

Sent: Tuesday, February 20, 2018 3:45 PM

To: Dave Belgard <Dave.Belgard@usac.org>; Carolyn McCornac <Carolyn.McCornac@usac.org>

Cc: 'Cathy Benham' <cbenham@cscentral.com>; mharken@cscentral.com; dbickenbach@cscentral.com; sharken@cscentral.com

Subject: RE: Form 500(s) for Service Delivery Deadline Extension requests

Dave,

I have provided some additional information on the record for Patterson JUSD in the attached document. Please let me know if you'd like to discuss.

~Kim



Kim Friends

Tennessee State E-Rate Coordinator

(855) 45-ERATE



<http://tennsec.csmcentral.com>

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From: Kim Friends - TN State E-Rate Coordinator [<mailto:kfriends@tennsec.com>]

Sent: Tuesday, February 20, 2018 1:58 PM

To: 'Dave Belgard' <Dave.Belgard@usac.org>; 'Carolyn McCornac' <Carolyn.McCornac@usac.org>

Cc: 'Cathy Benham' <cbenham@csmcentral.com>; 'mharken@csmcentral.com' <mharken@csmcentral.com>; 'dbickenbach@csmcentral.com' <dbickenbach@csmcentral.com>

Subject: RE: Form 500(s) for Service Delivery Deadline Extension requests

Dave,

Attached is the most up to date list I can provide.

If I Find out more information, I will let you know right away.

There are some really glaring inconsistencies in the way these SDDE requests were handled.

I've tried to provide as much detail as possible.

Please let me know if you have any questions or wish to discuss.

~Kim



Kim Friends

Tennessee State E-Rate Coordinator

(855) 45-ERATE



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From: Dave Belgard [<mailto:Dave.Belgard@usac.org>]

Sent: Tuesday, February 20, 2018 7:18 AM

To: Carolyn McCornac <Carolyn.McCornac@usac.org>

Cc: Cathy Benham <cbenham@csmcentral.com>; mharken@csmcentral.com; dbickenbach@csmcentral.com; Kim

Friends - TN State E-Rate Coordinator <kfriends@tennsec.com>

Subject: RE: Form 500(s) for Service Delivery Deadline Extension requests

Kim - can you please provide me with the list of original and refilled form 500s? I'll take a look into this and get back to you.

Dave Belgard

Program Analyst | Schools and Libraries Program

USAC

(202) 414-2702

dave.belgard@usac.org | www.usac.org

From: Carolyn McCornac <Carolyn.McCornac@usac.org>

Date: Tuesday, Feb 20, 2018, 8:14 AM

To: Dave Belgard <Dave.Belgard@usac.org>

Cc: Cathy Benham <cbenham@cscentral.com>, mharken@cscentral.com <mharken@cscentral.com>, dbickenbach@cscentral.com <dbickenbach@cscentral.com>, Kim Friends - TN State E-Rate Coordinator <kfriends@tennsec.com>

Subject: RE: Form 500(s) for Service Delivery Deadline Extension requests

From: Kim Friends [<mailto:kfriends@cscentral.com>]

Sent: Monday, February 19, 2018 7:23 PM

To: dave.belgard@usac.org; Carolyn McCornac

Cc: Cathy Benham; mharken@cscentral.com; dbickenbach@cscentral.com

Subject: RE: Form 500(s) for Service Delivery Deadline Extension requests

Dave,

I hope you are well.

We JUST received another denial for the 'replacement' 2016 Lynwood Form 500 requesting a Service Delivery Deadline Extension because it was filed AFTER 9/30/17.

Per your instructions on the phone, we certified a NEW Form 500 (#85882) on December 5, 2017 to 'replace' the SDDE that was denied erroneously on 11/27/17.

DENIALS:

- OLD Form 500 # - Lynwood500FY2016IMDER_CED - # 60917 – Certified on 8/16/2017
 - Denied because "Current deadline guidelines and procedures do not allow approval for the reason submitted."
- NEW Form 500 # - Lynwood500FY2016IMDER-REFILE - #85882 – Certified on 12/5/2017
 - Denied because "Request received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017"
- BEN - 143487
- Applicant Name – Lynwood USD
- Date NEW 500 was Certified 12/6/2017

I am quite concerned that this is not an isolated incident as there were several of these that had to be re-filed, per your direction.

Can you please help us to understand what is going on?

There is more than \$700K at stake for this applicant.

Thank you for your attention.

~Kim



Kimberly Friends, CEMP*

Vice-President, E-Rate Compliance Services

CSM Consulting, Inc.

909-652-9104 (one number reach)

909-972-5355 mobile

www.csmcentral.com



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www.e-mpa.org

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From: Kim Friends [<mailto:kfriends@csmcentral.com>]

Sent: Thursday, December 7, 2017 5:48 AM

To: 'dave.delgard@usac.org' <dave.delgard@usac.org>

Cc: Cathy Benham (cbenham@csmcentral.com) <cbenham@csmcentral.com>; mharken@csmcentral.com;

'dbickenbach@csmcentral.com' (dbickenbach@csmcentral.com) <dbickenbach@csmcentral.com>

Subject: Form 500(s) for Service Delivery Deadline Extension requests

Dave,

Per our conversation, I provided updated guidance to my staff regarding the processing of Form 500s for SDDE requests for 2016 FRNs.

I have attached a spreadsheet that I have created to track where we're at with various requests.

In particular, the Lynwood request that was denied has been re-created (per your direction) and the information is included in the attached file.

Please note, the "STATUS" column indicates whether a Form 500 has been responded to via pending outreach (with more detail) or whether the initial request was denied and re-created.

I will continue to update the file and send it to you periodically so you can monitor the progress and status of each request.

Please let me know if you have any questions.

Thank you for your support.

~Kim



Kimberly Friends, CEMP*

Vice-President, E-Rate Compliance Services

CSM Consulting, Inc.

909-652-9104 (one number reach)

909-972-5355 mobile



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April 3, 2018

Letter of Appeal
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

To Whom It May Concern:

This letter is to appeal the Revised Funding Commitment Decision Letter for Funding Year 2016. The specifics are outlined below:

Appellant/Organization Name	CASTRO VALLEY UNIFIED SCHOOL DISTRICT
BEN	144196
Form 471	161048653
Funding Request Numbers	1699110784, 1699110819, 1699110836, 1699110854, 1699110871, 1699110882, 1699110898, 1699110920, 1699110936, 1699110993, 1699111006, 1699111017, 1699111079, 1699111111, 1699111132, 1699111149, 1699111164, 1699111180, 1699111192, 1699111216, 1699111234, 1699111245, 1699111260, 1699111271 & 1699111287
Form Type	Form 500, Case #88819
Revised Funding Decision	DENIED

RFCDL Comments Case #88819: Request received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017.

The Castro Valley Unified School District ("Castro Valley" or "District") respectfully appeals the Universal Service Administrative Company (USAC) Revised Funding Commitment Decision for FCC Form 500, Case #88819 filed to request an Implementation Deadline Extension for Funding Year 2016-2017.

The District and their contractually retained E-Rate consultant, CSM Consulting, filed a FCC Form 500, Case #68153 to request a Service Delivery Extension for the aforementioned FRNs to be extended from 9/30/2017 to 9/30/2018. Upon USAC's review, a valid justification for the need of the extension was provided by the applicant, however, USAC denied Case #68153. Following direct guidance received from USAC, a subsequent Form 500, Case #88819 was filed and once again, a valid justification supporting why the extension was necessary was provided by the applicant. Once again, USAC Case #88819.

This appeal is being filed to request that USAC reconsider the denial of Case #88819 and take action to approve the extension of the Service Delivery Deadline from 9/30/2017 to 9/30/2018, allowing the District to complete the project and submit invoicing to USAC. We believe that USAC has the administrative authority to reconsider the correspondence that transpired through the filing and review of the Form 500s and will clearly see that the denial of the Service Delivery Extension Request was incorrect and warrants a Revised Commitment Decision approving the extension to 9/30/2018.

Background and Basis of Appeal

At the time of filing 471 161048653 for the 2016-2017 E-Rate Funding year, the District and CSM filed numerous FRNs for a Districtwide Network Upgrade. The District was issued an FCDL on 2/9/2017. This late FCDL, did not allow sufficient time to plan, deploy, and complete the project so the Form 500, Case #68153 requesting a Service Delivery Extension was filed on 9/15/2017 in accordance with the E-Rate rules and administrative regulations before the 9/30/2017 deadline.

On 11/15/2017, USAC outreach was received for Case #68153 and responded to on 11/15/2017. Unfortunately the EPC system is currently incapable of recalling the submission as it relates to Case #68153, so I will summarize the correspondence here. When asked by USAC, "If your request is for implementation (service delivery) extension, on the FCC Form 500, you indicated "The service provider was unable to complete delivery and installation for reasons beyond the service provider's control." Please describe in detail the circumstances that were beyond the service provider's control," the following response was provided, "Castro Valley Unified School District is requesting an extension on the service delivery due to the large scope of work, funding delays, and other scheduling conflicts within the District and Service Provider, the work was not completed prior to September 30, 2017. Therefore the applicant requests an extension because the service provider was unable to complete delivery and installation for these reasons beyond the service provider control. On 1/10/2018, the RFCDL was received, denying the Service Delivery Deadline Extension request for Case #68153 for the following reason, "Current deadline guidelines and procedures do not allow approval for the reason submitted." It was identified by USAC and CSM that this denial was issued in error, along with several other applicant's Form 500 similarly situated. Direct guidance from USAC was provided to Kim Friend's instructing applicants to create a NEW FORM 500 and reference the OLD Form 500 # in the narrative.

On 1/30/2018, Case #88819 was filed and in the narrative, the following information was provided, "This Form 500 request for Service Delivery Deadline Extension supplements Form 500 #68153 (that was denied) and has been created at the direction of USAC in order to better address the reason(s) for the request that are beyond the Service Provider's control as the initial outreach from USAC did not include any follow-up communication prior to denial of the request."

There was no outreach made by USAC for Case# 88819 and on 2/7/2018, the RFCDL was received, denying the Implementation Extension request for Case #88819 for the following reason, "Request received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017." It was identified again by USAC and CSM that this denial was issued in error, along with several other applicant's Form 500 similarly situated. On 2/26/2018, direct guidance from Dave Belgard, Program Analyst, Schools and Libraries Program was provided to Kim Friend's instructing applicants to appeal the Revised Funding Commitment Decision based on the fact that that the original Form 500, Case #68153 was filed in accordance with the E-Rate rules and regulations before the 9/30/2017 deadline and that the denial by USAC was unwarranted and unprecedented.

Conclusion

The decision on the Revised Funding Commitment Decision Letter issued on 2/7/2018 for Case #88819, was made in error on USAC's part due to the fact that the original Form 500 request, Case #68153 was filed in accordance with the E-Rate rules and regulations before the 9/30/2017 deadline and that the denial by USAC was unwarranted and unprecedented.

We ask that USAC quickly processes and approves this appeal regarding the Service Delivery Deadline Extension request for the FRNs listed above and take action to extend the Implementation Deadline from 9/30/2017 to 9/30/2018. We ask for a swift resolution as denial is unwarranted and unprecedented. Further, the denial has resulted in an unjust financial burden for the district and has created an unexpected hardship.

For any further information related to this request, please contact me.

Respectfully submitted,

Cindy Fields, E-Rate Consultant
CSM
28459 S. Chrisman Road
Tracy, CA 95304
cfields@csmcentral.com